

### SUPERCHARGE BATTERIES WARRANTY

SuperCharge Batteries warrants its start-stop batteries against defects due to faulty manufacturing during the specified warranty periods. The benefits under this warranty are in addition to other legal rights and remedies you may have in relation to SuperCharge Batteries in Australia and New Zealand. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### WARRANTY COVERAGE

This warranty covers:

- and is limited to the repair or replacement of the battery only, and does not cover the cost of transport of battery, labour for removal and replacement of the battery from and into the vehicle, or any other consequential damages and costs incurred;
- batteries that become unusable or unserviceable due to manufacturing defects during the 24-month warranty period commencing from the date of purchase. Note that warranty period is 12 months for Commercial use, and 6 months for Taxi or any Passenger Transport Service use;
- batteries that are sized correctly, used in the application for which it was intended, and properly charged with an approved charging profile;

### WARRANTY CONDITIONS

- Without exemptions, **proof of purchase** is required to claim under this warranty.
- This warranty is not transferable and is only offered to the original end-user of the SuperCharge battery.
- The warranty period is not renewed or extended as a result of a warranty repair or replacement subject to your rights under the Australia and New Zealand consumer laws.

### WARRANTY EXCLUSIONS

The warranty will be voided and not be honoured if the battery:

- defects are as a result of normal wear and tear;
- has been subjected to overcharging, undercharging, freezing, fire, and explosion;
- has been discharged resulting to sulphation or due to excessive load;
- shows evidence of after-sale physical damage, abuse, and neglect;
- has been used in the wrong application (e.g. used in Deep Cycle applications) or under-specified against the vehicle's requirement;
- has been used in a vehicle with a faulty charging system or faulty terminal connection (corroded, loose, flayed, or reversed);
- has been stored or installed for a long period without reconditioning;
- has tampered markings or broken or removed vent plugs;
- is damaged due to improper mounting or installation;
- has been repaired or modified by a third party, without SuperCharge's consent.

### WARRANTY CLAIM PROCEDURE

- The battery, together with the sales invoice or receipt as proof of purchase, must be endorsed, for warranty evaluation and validation, to any nearest SuperCharge authorised reseller, or state or territory office in person or freight pre-paid by you.
- If SuperCharge (by itself or through an authorised reseller) finds on examination that the battery is defective due to faulty manufacturing and is within the specified warranty period, then the battery will be replaced with an equivalent battery free of charge.

This warranty is given by SuperCharge Batteries located at **AU: A/1 Reconciliation Rise, Pemulwuy NSW 2145 NZ: 8B Westfield Place, Mt. Wellington 1060**. SuperCharge Batteries can be contacted through email [warranty@supercharge.com.au](mailto:warranty@supercharge.com.au) or phone **AU: 1300 228888 NZ: 0800 188 122**.