

WARRANTY STATEMENT TROJAN BATTERIES

SuperCharge Batteries, **Trojan's Master Distributor**, warrants its Trojan deep cycle batteries against defects in material and/or workmanship from the date sold to the original purchaser, for the duration detailed in the table below. If the battery **Fails (as defined herein)** due to defect in material and/or workmanship within the Warranty Period, subject to warranty exclusions, SuperCharge Batteries will replace the battery free of charge.

WARRANTY PERIOD

<u>DEEP CYCLE APPLICATIONS</u>	<u>FLOODED</u>	<u>AGM *</u>	<u>AGM-PRO *</u>
GOLF CAR	12 Months	NA	40 Months
AERIAL, ELEVATING, MOBILE ELEVATING WORK PLATFORMS (AWP, EWP, MEWP)	12 Months	18 Months	30 Months
MATERIAL HANDLING	12 Months	18 Months	18 Months
FLOOR CLEANING MACHINES	12 Months	18 Months	18 Months
OTHER APPLICATIONS	12 Months	18 Months	18 Months

** For AGM and AGM Pro batteries, deep cycle AGM charging profile must be used, otherwise, warranty is 12 Months.
If using Delta-Q Charger, use Algorithm No. 316.*

WARRANTY CONDITIONS

- Without exemptions, proof of purchase is required to claim under this warranty.
- This warranty is not transferable and is only offered to the original end-user of the Trojan battery.
- The warranty period is **non-transferable**, not renewed or extended as a result of a warranty repair or replacement subject to your rights under the Australia consumer laws.
- The claim under this warranty may be refused if the claimant fails to provide SuperCharge Batteries with information reasonably requested in respect of the use and application of the battery.*

WARRANTY EXCLUSIONS

SuperCharge batteries will not be responsible for transportation, installation, freight, recharging, electrical system tests, loss of time, loss of use of equipment, service calls, labor, use of rentals or other expenses which would be considered as incidental or consequential damages.

This limited warranty does not cover batteries sold to THIRD-PARTY ORIGINAL EQUIPMENT MANUFACTURERS (OEMS) – Please contact the OEM for Warranty Information. This limited warranty does not apply to Renewable Energy (RE) applications.

"FAIL" OR "FAILURE", AS USED HEREIN, SHALL BE DEFINED AS FULLY CHARGED BATTERY THAT FAILS TO ACHIEVE 50% OF THE PUBLISHED CAPACITY TO 1.75 VOLTS PER CELL AT TEMPERATURE COMPENSATION TO 25degC.

THE PROVISIONS OF THIS LIMITED WARRANTY SHALL NOT APPLY OR EXTEND TO ANY PRODUCTS THAT HAVE BEEN SUBJECTED TO:

Abuse, neglect or breakage due to improper handling, operation and maintenance including but not limited to; improper installation, batteries installed with other makes and/or models in the same string, over-discharging the batteries, improperly sized batteries for the application, exposure to excessive heat or cold temperatures, bulging batteries, frozen batteries, fire, explosions, improperly sized charging systems, improper charging (undercharging, overcharging), use of the battery in an uncharged condition, discharged batteries, shipping damage, loose cable connections, rusted or corroded hardware, improper storage, improper handling, batteries that are dropped, battery modifications, pressure relief valves that have been tampered with or removed, cracked covers and cases, batteries damaged from electrical equipment, if the manufacturing and/or finishing date codes have been destroyed or tampered with, or if the batteries have not been used, operated and/or maintained in accordance with Operating and Maintenance instructions.



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WARRANTY CLAIM PROCEDURE

- The battery, together with the sales invoice or receipt as proof of purchase, must be endorsed, for warranty evaluation and validation, to any nearest SuperCharge authorised reseller of Trojan Batteries, or state or territory office in person or freight pre-paid by you.
**Acceptance of the battery for inspection does not mean accepting the warranty claim.*
- If SuperCharge, by itself or through an authorised reseller, finds on examination that the battery is defective due to due to defect in material and/or workmanship within the Warranty Period, then the battery will be replaced with an equivalent battery free of charge.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is given by SuperCharge Batteries located at **1A Reconciliation Rise, Pemulwuy NSW 2145**. SuperCharge Batteries can be contacted through email info@supercharge.com.au or phone **1300 228 888**.

DISCLAIMER

Except for the warranty set forth above, seller makes no warranty whatsoever with respect to the goods, including any (a) Merchantability; or (b) Warranty of fitness for a particular purpose; whether express or implied by law, course of dealing, course of performance, usage of trade or otherwise.