

SuperCharge Batteries, **Ritar's Distributor**, warrants its Ritar batteries against defects due to faulty manufacturing during the specified warranty periods. The benefits under this warranty are in relation to legal rights as stated in the Australian Consumer Law and Consumer Guarantees Act (CGA) of New Zealand. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

WARRANTY PERIOD

SuperCharge Batteries warrants the following warranty periods to its Ritar batteries provided that warranty conditions are met.

Series	Warranty Period			Application
	Capacity ≤ 28Ah	33Ah < Capacity > 260 Ah	Capacity ≥ 300 Ah	
EV Series		1 year		Deep Cycle Application Maximum DOD ≤ 80% at 25°C
DC Series		1 year		
DG Series		1.5 years		
RT Series	1 year	2 years	3 years	Standby Application Maximum DOD ≤ 80% at 25°C Discharge frequency ≤ 3 times per month
RA Series	1 year	2 years	3 years	
RL Series	1 year	2 years	3 years	
DG Series	-	2.5 years	3.5 years	
FT Series		3 years		
HR Series		3 years		
HR Series > 380W		4.5 years		
2V DG Series		5 years		
2V OPzV Series		5 years for standby use or 3 years for deep cycle use		

*Note: Equalisation charge must have been carried out every 6 months at the minimum
Battery systems in float charge strings must get an equalisation charge every 3 months*

WARRANTY COVERAGE

Without limiting the information above, this warranty covers:

- the repair or replacement of the batteries
- batteries that become unusable or unserviceable due to manufacturing defects during the warranty period stated in the actual product or any valid contract, where applicable, commencing from the date of purchase
- batteries that are sized correctly, used in the application for which it was intended, and properly charged with an approved charging profile.

WARRANTY CONDITIONS

- Without exemptions, **proof of purchase** is required to claim under this warranty.
- The battery must be presented for evaluation and assessment, if unable to do so the warranty will be refused.
- This warranty is not transferable and is only offered to the original end-user of the SuperCharge battery.
- The warranty period for the replacement battery begins on the original purchase date of the defective battery.
- The cost of battery transport, labour for removal and replacement of the battery, recharging, system tests, loss of time or any other consequential damages and costs incurred are reviewed in a case-by-case basis.
- The claim under this warranty may be refused if the claimant fails to provide SuperCharge Batteries with information reasonably requested in respect of the use and application of the battery.*

WARRANTY EXCLUSIONS

The warranty will be voided and not honoured if the battery:

- is flat or discharged, as this does not constitute a manufacturing defect;
- sold to THIRD-PARTY ORIGINAL EQUIPMENT MANUFACTURERS (OEMs) – Please contact the OEM for Warranty Information
- exhibits defects resulting from normal wear and tear;
- shows evidence of after-sale physical damage, abuse, or neglect;
- is damaged due to improper mounting or installation;
- has been subjected to overcharging, undercharging, freezing, fire, or explosion;
- has been discharged due to excessive or faulty electrical loads, leading to sulphation;

- has been used with a faulty charging system or faulty terminal connection (corroded, loose, flayed, or reversed);
- has been stored for an extended period without maintenance and reconditioning;
- has tampered markings and broken or removed vent plugs; and
- has been repaired or modified by a third party, without SuperCharge's consent

WARRANTY CLAIM PROCEDURE

- The battery, together with the sales invoice or receipt as proof of purchase, must be endorsed for warranty evaluation and validation to any nearest SuperCharge authorised reseller or state or territory office in person or through freight pre-paid by you.
- If SuperCharge, by itself or through an authorised reseller, finds upon examination that the battery is defective due to faulty manufacturing and is within the specified warranty period, then the battery will be replaced with an equivalent battery free of charge.

Nothing contained in this warranty statement excludes, restricts, or modifies the application of any provision, the exercise of any right or remedy, or the imposition of any liability under the Australian Consumer Law, provided that, to the extent that the Australian Consumer Law permits SuperCharge Batteries to limit its liability, then SuperCharge Batteries' liability shall be limited (at its option) to replacing the goods, supplying equivalent goods, or repairing the goods, or payment of the cost of replacing the goods, supplying equivalent goods, or having the goods repaired.

This warranty is given by SuperCharge Batteries Pty Ltd (ABN 99 002 848 580 | NZBN 9429036021925) located at **AU: 1A Reconciliation Rise, Pemulwuy NSW 2145 | NZ: 72B Highbrook Drive, East Tamaki, Auckland 2013**. SuperCharge Batteries can be contacted through email info@supercharge.com.au or by phone **AU: 1300 228 888 | NZ: 0800 188 122**.