

SuperCharge Batteries, warrants its AmpTech Lithium batteries against defects due to faulty manufacturing during the specified warranty periods. The benefits under this warranty are in relation to legal rights as stated in the Australian Consumer Law and Consumer Guarantees Act (CGA) of New Zealand. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

WARRANTY PERIOD

SuperCharge Batteries warrants the following warranty periods to its AmpTech Lithium batteries provided that warranty conditions are met.

Part number	Size	Voltage	Ah (C20)	Warranty, months
AMPTECH LITHIUM 5				
ATLG12-120-BT	G24	12.8	120	60
ATLG12-135-BT	G27	12.8	135	60
ATLG12-150-BT	G31	12.8	150	60
ATLG12-240-BT	G49	12.8	240	60
ATLG12-300-BT	8D	12.8	300	60
ATLG12-350-BT	8D	12.8	350	60
AMPTECH LITHIUM 5 - SLIMLINE				
ATLG12-100BT-FT		12.8	100	60
ATLG12-225BT-FT		12.8	225	60
AMPTECH LITHIUM 3				
ATLS12-100	G24	12.8	100	36
ATLS12-100-BT	G24	12.8	100	36
ATLS12-120	G27	12.8	120	36
ATLS12-120-BT	G27	12.8	120	36
ATLS12-130	G31	12.8	130	36
ATLS12-130-BT	G31	12.8	130	36
ATLS12-200	G49	12.8	200	36
AMPTECH LITHIUM 3 - SMALL CASE SIZE				
ATLS12-9		12.8	9	36
ATLS12-35		12.8	35	36
ATLS12-50		12.8	50	36
ATLS12-75		12.8	75	36

WARRANTY COVERAGE

Without limiting the information above, this warranty covers:

- the repair or replacement of the batteries
- batteries that become unusable or unserviceable due to manufacturing defects during the warranty period stated in the actual product or any valid contract, where applicable, commencing from the date of purchase
- batteries that are sized correctly, used in the application for which it was intended, and properly charged with a compatible lithium battery charger.

WARRANTY CONDITIONS

- Without exemptions, **proof of purchase** is required to claim under this warranty.
- The battery must be presented for evaluation and assessment, if unable to do so the warranty will be refused.
- This warranty is not transferable and is only offered to the original end-user of the battery.
- The warranty period for the replacement battery begins on the original purchase date of the defective battery.
- The cost of battery transport, labour for removal and replacement of the battery, recharging, system tests, loss of time or any other consequential damages and costs incurred are reviewed in a case-by-case basis.
- The claim under this warranty may be refused if the claimant fails to provide SuperCharge Batteries with information reasonably requested in respect of the use and application of the battery.*

WARRANTY LIMITATIONS / EXCLUSIONS

Batteries connected in groups, either series or parallel, are limited to 36 months warranty only, regardless of the individual warranties.

In addition, the user must ensure that:

- The battery is installed at an upright position only, specifically for these 3 models: *ATLS12-35*, *ATLG12-100BT-FT*, *ATLG12-225BT-FT*.
- the battery is operated within limits of the product specification as issued.
- the battery is the correct technology, design, and capacity for the application.
- the battery is used within the temperature range specified.
- The battery is charged using a LiFePO4 compatible charger with the settings provided in the product data sheet.
- Is stored at a voltage $\geq 13V$.

The warranty will be voided and not honoured if the battery:

- Still has at least 70% of its original claimed capacity.
- is flat or discharged, as this does not constitute a manufacturing defect.
- has been used with a faulty charging system or faulty terminal connection (corroded, loose, flayed, or reversed).
- has been overcharged charged using a non-lithium compatible charger.
- has been stored for an extended period without periodic maintenance.
- manufacturing or serial number have been destroyed or tampered with.
- is sold to THIRD-PARTY ORIGINAL EQUIPMENT MANUFACTURERS (OEMs) – Please contact the OEM for Warranty Information
- exhibits defects resulting from normal wear and tear.
- has signs of after-sale physical damage, abuse, or neglect.
- has damage due to improper mounting/installation, or external forces.
- has been exposed to excessive heat, fire, hazards, or other high temperature sources.
- has been repaired or modified by a third party, without SuperCharge's consent.

The provisions of this limited warranty shall NOT apply to failures due to:

- Abuse or neglect such as: Loose wiring, corroded connection hardware, improper installation, cracked covers and cases, bulged cases from heat, freezing, fire, explosion, exposure to excessive temperatures, and the like.
- Incorrect charging (under and over charging), and the use of the battery in an uncharged condition.
- Incorrect installation, operation, or maintenance in strict compliance with the manufacturers' recommendations and instructions.

WARRANTY CLAIM PROCEDURE

- The battery, together with the sales invoice or receipt as proof of purchase, must be endorsed for warranty evaluation and validation to any nearest SuperCharge authorised reseller or state or territory office in person or through freight pre-paid by you.
- The battery will be tested and will have to undergo 3-5 cycles of full capacity measurement to properly assess the battery. This test may take a minimum of five (5) working days and may involve destructive analysis.
- You may be contacted should there be further questions relating to the application or usage of the battery.
- You will be notified by a representative of the outcome of your claim within five (5) working days after completion of testing.
- If SuperCharge, by itself or through an authorised reseller, finds upon examination that the battery is defective due to faulty manufacturing and is within the specified warranty period, then the battery will be replaced with an equivalent battery free of charge.

Nothing contained in this warranty statement excludes, restricts, or modifies the application of any provision, the exercise of any right or remedy, or the imposition of any liability under the Australian Consumer Law, provided that, to the extent that the Australian Consumer Law permits SuperCharge Batteries to limit its liability, then SuperCharge Batteries' liability shall be limited (at its option) to replacing the goods, supplying equivalent goods, or repairing the goods, or payment of the cost of replacing the goods, supplying equivalent goods, or having the goods repaired.

This warranty is given by SuperCharge Batteries Pty Ltd (ABN 99 002 848 580 | NZBN 9429036021925) located at **AU: 1A Reconciliation Rise, Pemulwuy NSW 2145 | NZ: 72B Highbrook Drive, East Tamaki, Auckland 2013**. SuperCharge Batteries can be contacted through email info@supercharge.com.au or by phone **AU: 1300 228 888 | NZ: 0800 188 122**.